

Easy Hire Chair Covers – Terms and Conditions

General

1. All chair covers and sashes remain the property of Easy Hire Chair Covers at all times.
2. The person paying the money (the hirer) is responsible for any loss or damage to hired goods from delivery to collection.
3. All quotes are valid for 21 days
4. Easy Hire Chair Covers shall not be responsible for injury or damage to persons or property howsoever sustained arising from any goods under hire.
 - a. The hirer will be responsible for ensuring the chair covers and sashes are fitted correctly to prevent any injury.
5. If we have to cancel a booking due to reasons beyond our control, we will do so by Email returning any deposits paid in full and recommend another reputable company.
6. Bank holidays and national holidays will be charged at 20% extra.

Loss or Damages

7. Any loss or damage must be paid for by the hirer.
8. Light soiling/scuffing is acceptable;
 - a. Permanent stains or damages will be charged.
 - b. Charges are £7.50 per cover and £3.50 per sash.
9. Hirer will be informed of any loss or damages within 30 working days.
10. Any rewashes are charged at £0.40 per chair cover and £0.25 per sash.

Delivery and Collections

11. Travel costs for the fitting package are charged at £0.40 per mile unless specified.
12. All delivery and collections costs are included within the DIY quote
13. DIY package are sent out 2-5 days before your event date and collected within 5 days, unless otherwise agreed between the hirer and Easy Hire Chair Covers
14. Fitted Package orders are sent out on the day of your event and collected on the same day, unless otherwise agreed between the hirer and Easy Hire Chair Covers.
15. Failure to return chair covers on the DIY package within 7 days of agreed courier collection date will result in a 20% additional charge of total order value for every 48 hours that the chair covers are late.
16. Failure to fold / roll sashes in a satisfactory manner will result in a full loss of your deposit, and may be subject to extra charges if any damage occurs as a result.

Deposits & Cancellations

17. Easy Hire Chair Covers Fitting package:
 - a. A non-refundable deposit of 25% for total order is payable on receipt confirming your booking, this ensures your date is booked and confirmed.
18. Total order balance will be withheld if cancelled within 5 working days of event date. Only 25% of order value will be withheld if cancelled in more than 5 working days of event data.
19. Easy Hire Chair Covers DIY Package:
 - a. An additional 50% security deposit of the total order value is required
 - b. Only 25% of the Security deposit is refundable on cancellations on the DIY package
 - c. 50% security deposit is returned in full provided:
 - i. There is no loss or damage to the chair covers

- ii. Sashes have been folded / rolled together and neatly packed.
- iii. Light soiling is acceptable, permanent stains or damages will be charged for accordingly.
- iv. Return dates will be agreed between hirer and Easy Hire Chair Covers. Failure to provide hired item on the agreed date to the couriers will result in a loss of 30% of the security deposit and the hirer must pay for the rebooking of a courier. Easy Hire will rebook the courier service to an agreed date with the hirer.

20. When a deposit is paid the payee is automatically bound to the terms and conditions of Easy Hire Chair Covers, where no signature is obtained.

Payments, Return of Payment & Claims

21. All outstanding monies for the event are due three (3) weeks prior to your event, in the event of non payment we will not be able to complete the event.
22. Please note that any booking made 5 days before the event date will incur an extra charge of 20% on top of the total booking price.
23. The hirer may request a claim via email to info@easyhirechaircovers.com only if all goods are not delivered in time for the event date. Lightly soiling and slight damages will not be compensated.
 - a. Claims must be raised within 10 working days of event date.
24. Security deposits monies will be returned within 40 working days only if terms and conditions have been met

Set-up and Fitting

25. Please ensure that all chairs are set up in the correct way to enable Easy Hire Chair Covers to complete the fitment of chair covers at the correct time.
26. We do not put out chairs and tables.
27. In the event that we arrive at the venue at the time stated to Easy Hire Chair Covers and the chairs are not set up we will not be able to complete the fitment of chair covers and therefore hold no liability to any inconvenience caused or chair covers not being fitted on time for the event.

Hire Period

28. Fitting and Setup Hire Period:
 - a. Prices quoted are for 8 hour hire; hire period begins from 'set-up start time' to 'event end time'. Subsequent hours and/or days will be charged at a hourly/daily rate unless a special agreement has been arranged prior to the event between the Owner and the Hirer.
29. DIY Hire Period:
 - a. The maximum hire period for the DIY package is 7 working days

Misc

30. All Products are defined as hire items only (unless specified otherwise). Items have therefore been used at least once before; some items may have minor blemishes but have been deemed suitable for use. Please note that as items are a hire product they can not be described as 'Brand New'.